DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
Centers for Clinical Standards and Quality
Survey & Operations Group
Division of San Francisco & Seattle Survey & Enforcement



FOR PUBLICATION: April 2, 2024

Hero Home Health, Inc. 8949 Reseda Blvd., Suite 206 Northridge, CA 91324

LEGAL NOTICE OF TERMINATION FROM MEDICARE PROGRAM

Effective on April 18, 2024, the Secretary of the Department of Health & Human Services will terminate its Medicare Provider Agreement with Hero Home Health, Inc. at approved location in Van Nuys, California and unapproved location at 700 N. Central Ave., Suite 500, Glendale, California 91324. This action is being taken because this home health agency was not in compliance with requirements for participation in the Medicare and Medicaid programs as established by the Social Security Act (Section 1861) and its underlying regulations. The State Survey Agency was unable to complete the survey due to no access to patient records and home health agency not submitting requested documentation for review. Hero Home Health, Inc. also had an unreported change of ownership/stock transfer and an unapproved change of location.

The Centers for Medicare & Medicaid Services has determined that Hero Home Health, Inc. was not in compliance with the following one (1) Medicare Condition of Participation (CoP) for home health services:

42 C.F.R. § 484.110 Compliance with Federal, State, and Local Laws

Medicare and Medicaid programs will not make payments for services furnished to patients who were admitted on or after April 18, 2024. For patients admitted prior to April 18, 2024, payment may be available for up to thirty (30) calendar days after the effective date of termination.

James Bossenmeyer
Acting Director
Division of San Francisco/Seattle Survey & Enforcement
Survey & Operations Group
Center for Medicare & Medicaid Services
U.S. Department of Health and Human Services